



SAUNA - 8 Year Limited Warranty

This warranty is for 8 (eight) years from date of purchase.
The stereo is for a 1 (one) year manufactures warranty.

Items NOT covered by the warranty include:

Labour for repairs. Replacement bulbs for internal reading lamp, external lights and 'colour therapy' lights.

This warrant is void if:

The sauna has not been assembled and installed in strict accordance with the accompanying assembly and installation instructions. If the sauna has been damaged, accidental or otherwise.* If correct operating and safety procedures have not been adhered to. If the sauna has been altered in any way. If non-authorized parts have been used. If the sauna has been repaired by an unqualified person. If the sauna is used outdoors without an authorised approved cover.

Shipping & Handling If your sauna arrives damaged or incomplete:

Healthstart need to be notified within 2 (two) working days of delivery of sauna. Immediately report any type of damage to the parcel carrier and have them file an inspection report. Then contact the selling agent from whom you purchased the sauna for further instructions.

What to do if something goes wrong:

Contact Healthstart or your selling agent from whom you purchased for further instructions.

In no event shall our liability exceed the retail value of the sauna. We do not give or honour any warranty claims for saunas that have not been supplied directly or indirectly by To Health Products NZ Ltd. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state. Specifications subject to change without notice.

Satisfaction Guarantee

In the unlikely event that you are unhappy with your purchase, simply contact us within 7 (seven) days of delivery. Returned goods must be at your expense and are to be in as new condition without being used, meaning still in the box, no marks, tears or scratches, etc and in the original packaging to ensure a refund, less original freight. A re-stocking fee will be charged at 20% of the purchase price.

Important notice: you must use a surge protector at all times. Health Products NZ Ltd will supply a surge protector with each purchase, at no charge to the customer.

Customer Service

For warranty assistance or technical questions, please contact Healthstart.

*Some states do not allow the exclusion or limitation of incidental or consequential damages, therefore the above limitations may not apply to you in the case of damage in shipment.

REGISTRATION FORM - Infrared Sauna

Please complete this form and return to Healthstart Life products Limited P.O. Box33069 Petone, Wellington within the next 14 days

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First Name Surname

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No. Street City/Town State Postcode

.....
Phone Mobile Email

.....
Model Serial Number Date of Purchase

.....
Delivery Date (if different from purchase date) Purchase Price Invoice #

Purchased From
.....
Selling Agent
.....
Address
.....
Phone